

Dryden Fiber Broadband Committee – Meeting Agenda – April 19, 2024

Date: 4/19/2024

Prior Month Review Meeting

1. Introductions – Dave (5 minutes)
 - a. Mission: Our Mission is to provide reliable, affordable, high-speed, fiber-based internet access for all Dryden residents. We offer state-of-the-art technology and unmatched customer service.
2. 3rd Friday: Prior Month Review Meeting (Metrics, Key Performance Indicators, Trend analysis, Q&A) - gather all data from previous month and share – Dave (25-30 minutes)
 - a. Customer Base – Amanda, Town of Dryden Bookkeeper
 - b. Construction Permitting Updates – Hunt Engineering
 - c. Construction Implementation Updates – Hunt, Syracuse Utilities, Lightspeed
 - d. Installations – Clarity Connect, Netegrity, Gleamon
 - e. Sales Operations – Gleamon
 - f. Finance – Amanda, Town of Dryden Bookkeeper
 - g. Customer Service - Netegrity
 - h. Marketing – Exec. Dir. Dave Makar
3. Map Updates - Ryan
 - a. Pink Map / Spring Run Road Neighborhood
 - b. 500 Foot from Fiber Map
 - c. Overlay / Toggle Option
4. Financial Updates (5 minutes)
 - a. Grant: ConnectAll – MIP submitted on March 8th, 2024 – Ryan
 - b. USDA Reconnect – FOA, due in May 2024 – Ryan
5. Our next meeting on Friday, May 3rd, 2024 at 10:30am