

## **Dryden Fiber Broadband Committee – Meeting Agenda – July 12, 2024**

Date: 7/12/2024

### Prior Month Review Meeting

1. Introductions – Tracy (5 minutes)
  - a. Mission: Our Mission is to provide reliable, affordable, high-speed, fiber-based internet access for all Dryden residents. We offer state-of-the-art technology and unmatched customer service.
  
2. 1st Friday: Prior Month Review Meeting (Metrics, Key Performance Indicators, Trend analysis, Q&A) - gather all data from previous month and share – Tracy (25-30 minutes)
  - a. Executive Summary – Dan Lamb, Deputy Supervisor, Town of Dryden
  - b. Media Coverage – Dan Lamb, Deput Supervisor, Town of Dryden
  - c. Customer Base – Amanda, Town of Dryden Bookkeeper
  - d. Construction Permitting Updates – Hunt Engineering
  - e. Construction Implementation Updates – Hunt, Syracuse Utilities, Lightspeed
  - f. Installations – Clarity Connect, Netegrity, Gleamon
  - g. Sales Operations – Gleamon
  - h. Finance – Amanda, Town of Dryden Bookkeeper
  - i. Customer Service - Netegrity
  - j. Marketing – Dan Lamb, Deputy Supervisor, Town of Dryden
  
3. Our next meeting on Friday, July 26th, 2024 at 10:30am