

## **Dryden Fiber Broadband Committee – Meeting Agenda – November 1, 2024**

Date: 11/1/2024

### Prior Month Review Meeting

1. Introductions – Dave (5 minutes)
  - a. Mission: Our Mission is to provide reliable, affordable, high-speed, fiber-based internet access. We offer state-of-the-art technology and unmatched customer service.
  
2. 1st Friday: Prior Month Review Meeting (Metrics, Key Performance Indicators, Trend analysis, Q&A) - gather all data from previous month and share – Dave (45 minutes)
  - a. Executive Summary – David Makar, Executive Director, Dryden Fiber
  - b. Customer Base – Amanda, Town of Dryden Bookkeeper
  - c. Construction Permitting Updates – Hunt Engineering
  - d. Construction Implementation Updates – Hunt, Syracuse Utilities, Lightspeed
  - e. Installations – Clarity Connect, Netegrity, Gleamon
  - f. Sales Operations – Gleamon
  - g. Finance – Amanda, Town of Dryden Bookkeeper
  - h. Customer Service - Netegrity
  - i. Marketing – David Makar, Executive Director, Dryden Fiber
  
3. Monthly Minutes – Dave (5 minutes)
  - a. July 12<sup>th</sup> and July 26<sup>th</sup> minutes
  - b. August 9<sup>th</sup> and August 23<sup>rd</sup> minutes
  
4. Our next meeting on Friday, November 15th, 2024 at 10:30am