

Dryden Fiber Broadband Committee – Meeting Agenda – November 15, 2024

Date: 11/15/2024

On-Going Activity of the Organization

1. Introductions
 - a. Mission: Our Mission is to provide reliable, affordable, high-speed, fiber-based internet access. We offer state-of-the-art technology and unmatched customer service.

2. MIP Update
3. NY State Infrastructure Summit

4. Business Tier Updates:
 - a. Letter to Current Business Tier – completed (email sent)
 - b. Business Tier on website - completed
 - c. New Postcards for Business Tier – drafted

5. Marketing
 - a. Signs and Sign decorating contest (see attached)
 - b. Broadband Facts – included on the website
 - c. Phone number selection: 607-844-7800

6. Construction / Map Updates
 - a. Drydenfiber.com

7. Installations
 - a. In the Queue: 30+
 - b. Equipment Update – Due to rapid adoption, we ran out of inventory of the Ciena ONU devices, which are part of the connection from the network to the home (on each home). We have 310 more shipping to us today (11/15/24).
 - c. Attracting some larger commercial accounts along Rt. 13, Rt. 366, and Rt. 38
8. Network Stability
 - a. Maintenance scheduled between 1am and 5am on 11/19/24 (Tuesday)

9. Q&A
- 10. Our next meeting on Friday, December 6th, 2024 at 10:30am - Reporting Meeting**
11. Future Topics:
 - a. Caroline Outreach Postcards
 - b. Take Rate / Customer Base – Goals and Efforts: Currently about 20% take rate
 - c. Metrics, Trends, Data and Data Sets